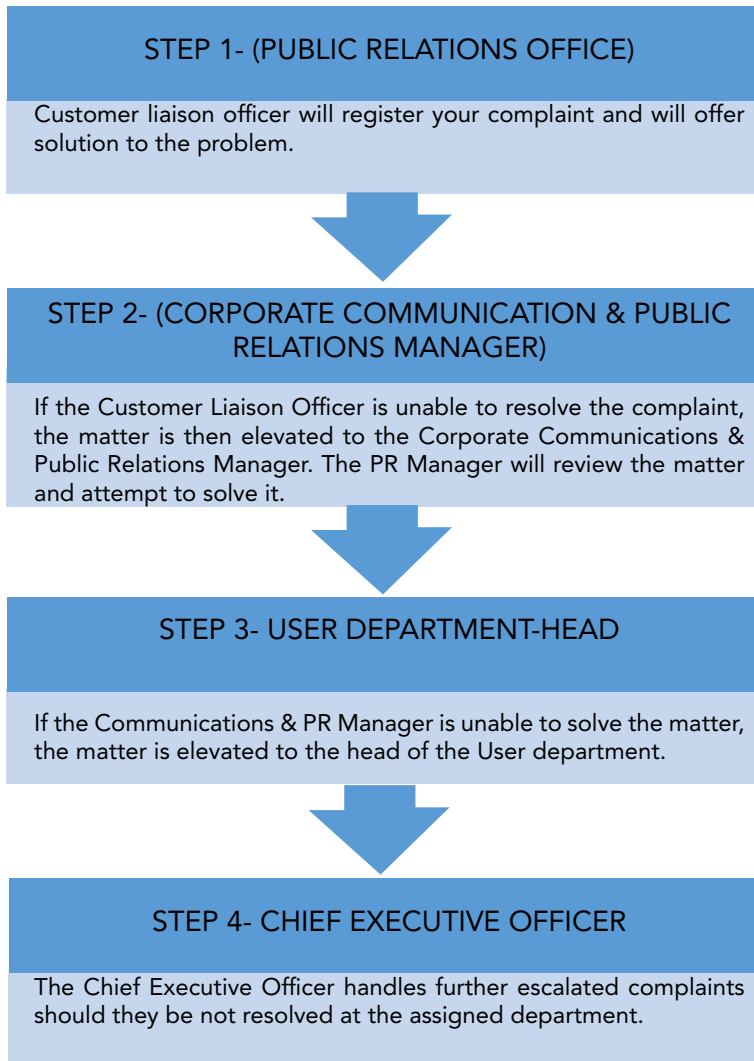




## BOTSWANA MEAT COMMISSION (BMC) COMPLAINTS PROCEDURE

We value the needs of customers. We therefore pledge to assist you with pride and respect. Your feedback on the quality of our service is valuable and we would like you to share it so that we continue to enhance your customer experience.

If we have not delivered to your expectations kindly bring it to our attention at the earliest possible time and we will respond swiftly to rectify the situation.



Kindly lodge your complaint through the following channels;  
For more information, contact BMC Public Relations Unit at 5340828, 5331234 or 5340000 or email your enquiry to [communications@bmc.bw](mailto:communications@bmc.bw)